

Scientific Field Service Engineer (M/F)

Main responsibilities

Under the authority of the Manager, as Field Service Engineer within a team of service specialists in Europe, your position involves onsite and remote service support, preventative maintenance, upgrade and repair of laser systems for scientific and commercial customers.

The customer base includes some of the leading research labs in Europe and the systems provided are at the leading edge of commercial laser technology.

The ideal candidate will have an excellent ability to troubleshoot optical and electronic issues, along with analyzing electro-optical, electrical and mechanical problems, and have exceptional customer service skills.

An understanding of lasers and computer controlled equipment, with demonstrated practical skills, is highly desirable, although you will also receive some of the best service training in the industry.

You must have a high level of self-organization, be comfortable to work unaided at customer sites and be able to meet sometimes demanding deadlines.

The position involves extensive travel around France and larger Europe. Occasionally you will need to travel to other parts of the world, especially California where is located its head office and training center.

Skills

You demonstrate a successful experience in lasers as a user in industry or in a scientific laboratory or naturally as a support technician or field service engineer.

In addition, you have the following skills :

- Highly motivated team player, organized and capable of handling several projects simultaneously
- Ideally you have a technical degree in optics or photonics
- Apart from a very high level of technical expertise you will possess good communication skills to succeed
- Spoken and written knowledge in English

This position is available in a **permanent contract (CDI)**, and located in the **South of Paris (91)**. **Then, frequent trips throughout France and abroad are to be expected.**

An attractive compensation package with fixed salary, company car and other fringe benefits will be offered.

Please apply to recrutement@houmault.com under the reference n° **4123**.

